

Conflict Management

D'Etta Broam

Loretta G. Arnette





**A Big Guy Took
My Ball**

SC PTA

**Conflict
Management**

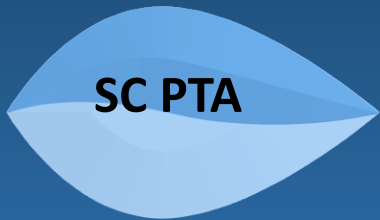
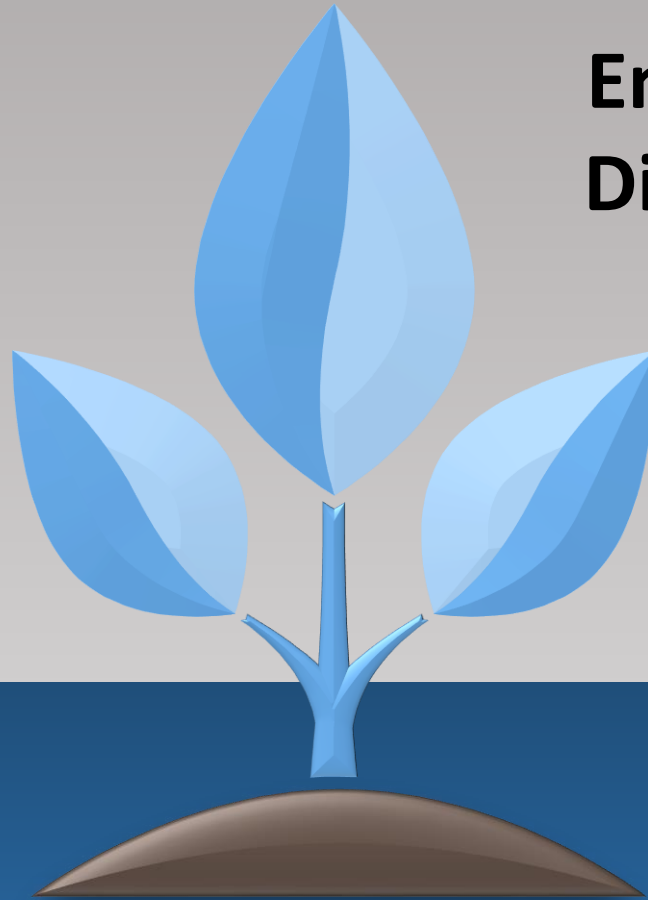
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**Begin With
the End in
Mind**

**Embrace
Diversity**

**Build
Relationships**

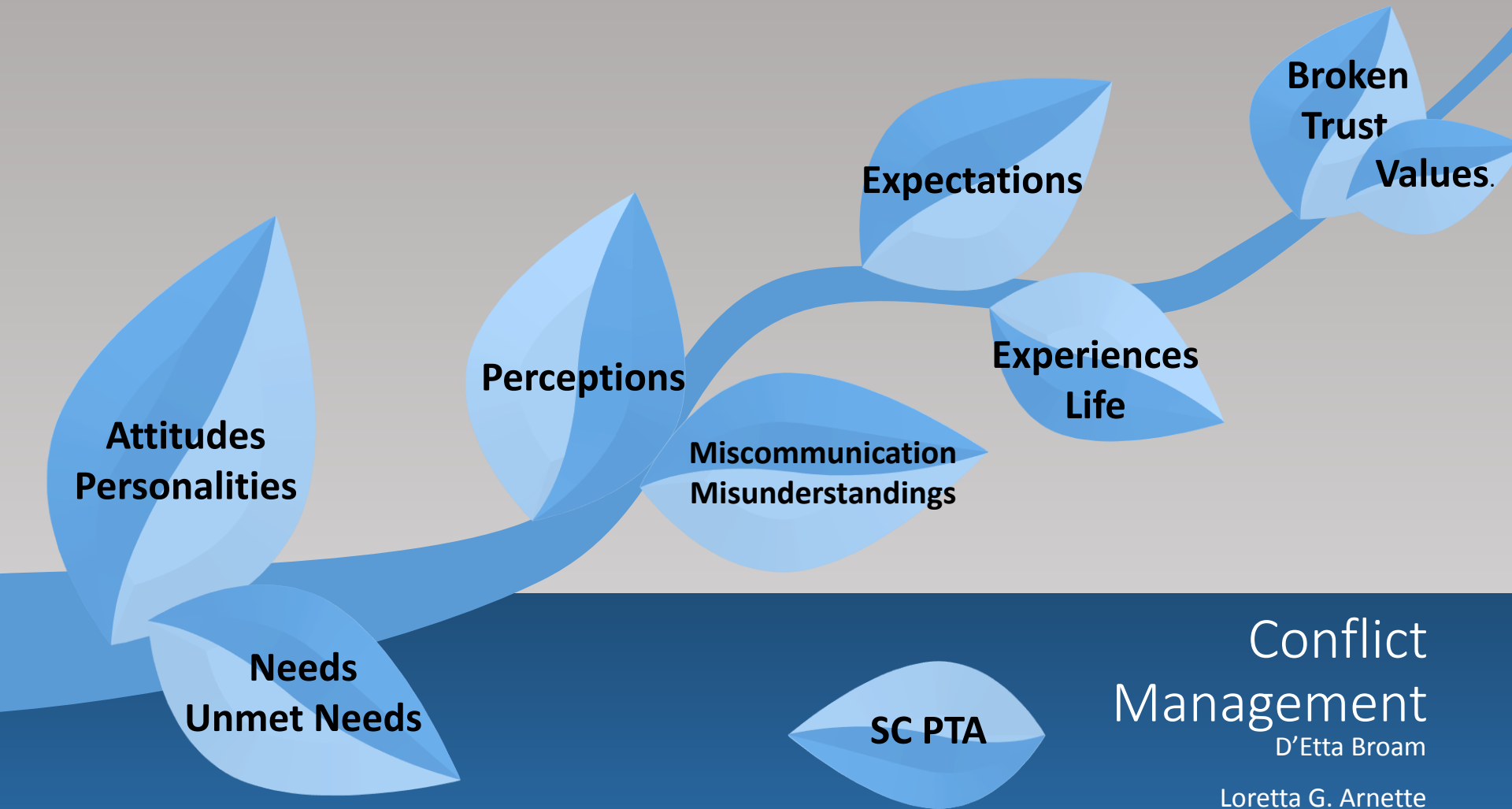


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Reasons for Conflict



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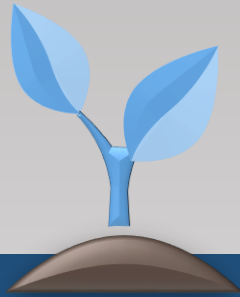
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Plan for Conflict – Be Proactive

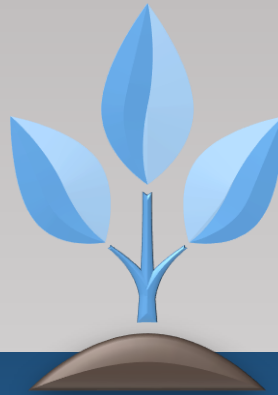
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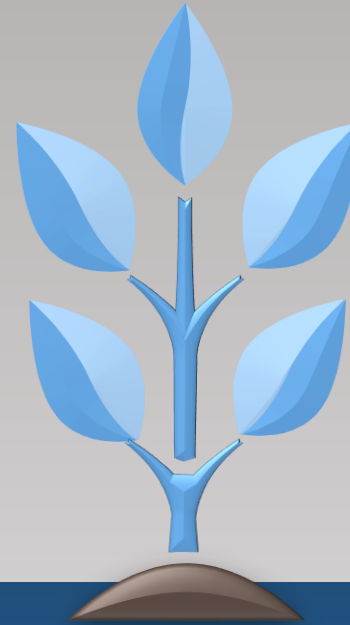
Plan Socials, Get to Know One Another, Learn Each Others' Stories



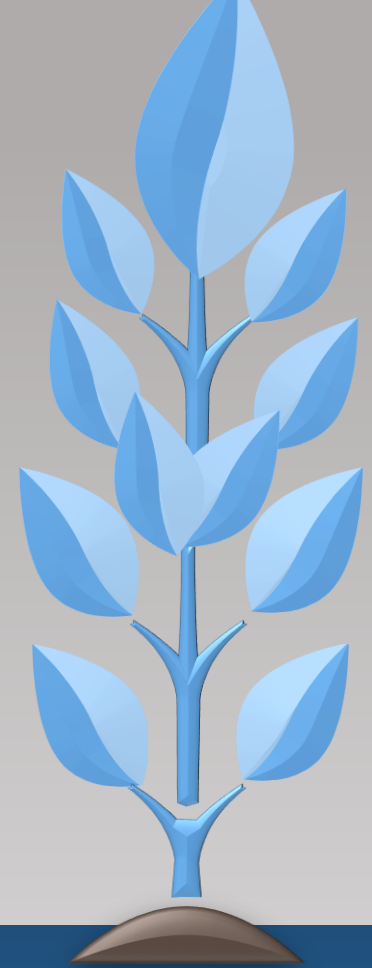
Develop Values, Expectations and Norms for Your Unit



Discuss Conflict Resolution, Brainstorm Strategies and Reactions to Differences



Post Values, Expectations and Norms at Committee and Board Meetings, Re-visit as Needed



Model Desired Behaviors

Strategies to Manage Conflict

Conflict is Destructive
When Unmanaged



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Goldilocks
and the 3
Dinosaurs



Discussion



Questions



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**You Always Have the
Power to Rewrite the
Ending of the Story!**

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